



“What gets measured gets improved.”
Peter Drucker

HOW DO YOU REALLY KNOW IF YOUR TELCOM SPEND IS WORKING BEST FOR YOU?

TIM4BIZ ENABLES YOU TO QUICKLY AND EASILY ANSWER QUESTIONS LIKE THESE:

HOW MANY NON-BUSINESS CALLS IS YOUR ORGANISATION MAKING?

WHERE ARE YOUR CALLS COMING FROM AND WHO IS TALKING TO YOUR CUSTOMERS?

WHAT IS THE AVERAGE TIME OF YOUR ORGANISATION'S PHONE CALLS?

WHERE ARE YOUR COMMUNICATION'S CALL TRAFFIC PEAKS AND TROUGHS?

WHAT IS YOUR BUSIEST DEPARTMENT OR BRANCH BY CALL VOLUME OR WHAT IS YOUR WORST PERFORMING DEPARTMENT OR BRANCH?

WHO ISN'T ANSWERING CUSTOMER'S CALLS?

TIM4biz Call Accounting

The cloud based call reporting and analytics tool for the fastest insight into your organisation's telecoms

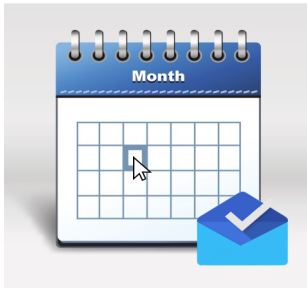
We provide you with an easy to use yet powerful reporting tool because we know your telephone system is trying to tell you something about your organisation and unlike most other BI tools TIM4biz operates in near real time.

TIM4biz call reporting can tell you your call volumes, duration, destinations, lost calls, virtually every aspect of your business's use of its telephone system:

- Employee productivity
- Sales & marketing tracking and validation
- HR/Legal call documentation
- Security & compliance
- Communications expenses
- Chargeback & reimbursement
- Communications optimisation

TIM4biz call accounting is helping business and government regardless of size reduce operating costs, gain a valuable insight into their organisation's telephone usage .

TIM4biz supports most brands of PBXs such as Cisco, Mitel, Avaya, NEC, Alcatel, Skype for Business (formerly Microsoft Lync), Siemens, LG, Panasonic, Toshiba and many others (visit tim4biz.com for the full PBX support list).



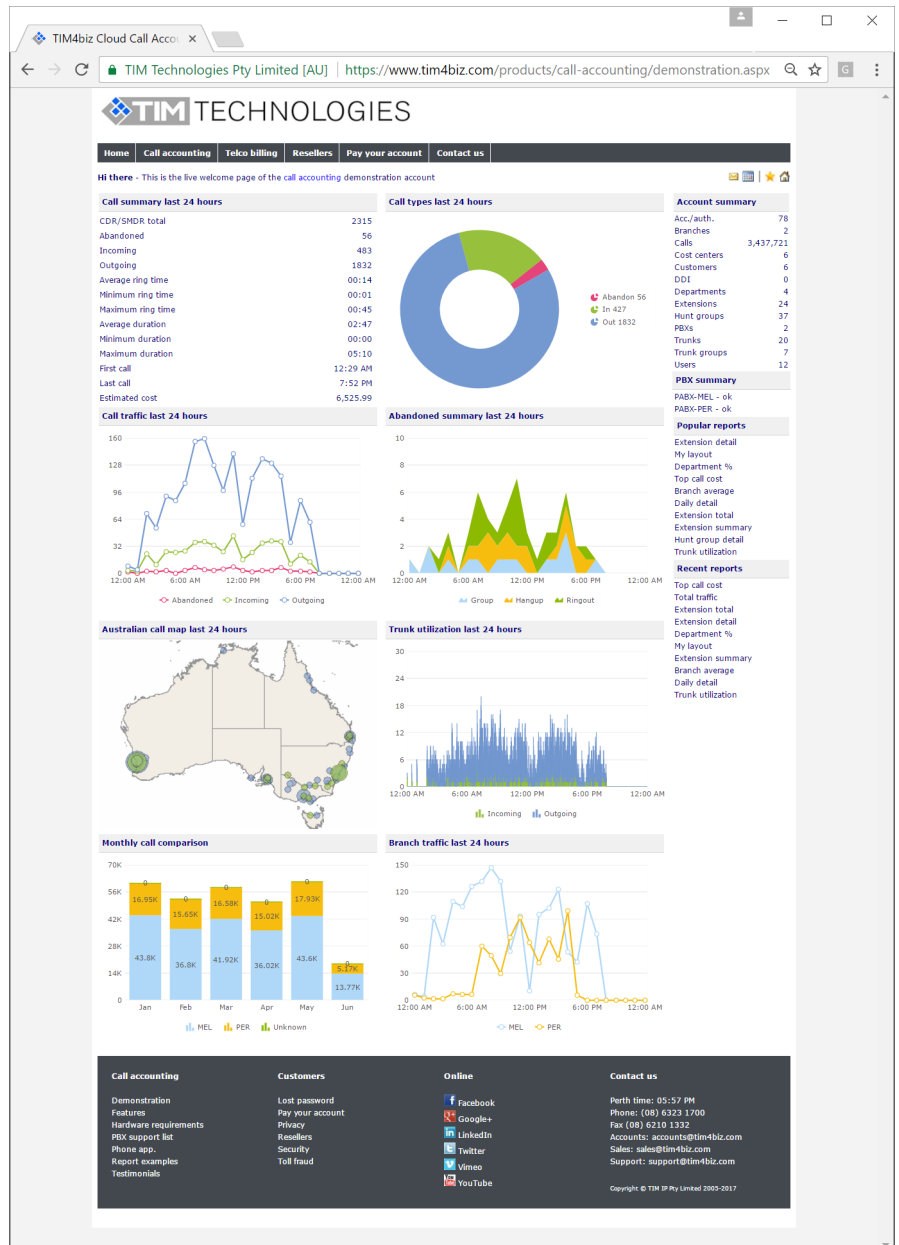
Scheduled reports

SAVE YOUR VALUABLE TIME BY TIM4BIZ AUTOMATICALLY EMAILING REPORTS TO YOU.

SETUP A SCHEDULED REPORT IN SECONDS SIMPLY BY CLICKING ON THE SCHEDULE REPORT ICON WHICH APPEARS IN EVERY ON-SCREEN REPORT.

THE REPORTING FREQUENCY CAN BE SET TO DAILY, WEEKLY OR MONTHLY LOOKING BACK THE DAY BEFORE OR SEVERAL WEEKS OR MONTHS.

THE OUTPUT FORMAT IS USER DEFINABLE—HTML, TEXT, PDF, CSV OR XML.



TIM4biz Call Accounting

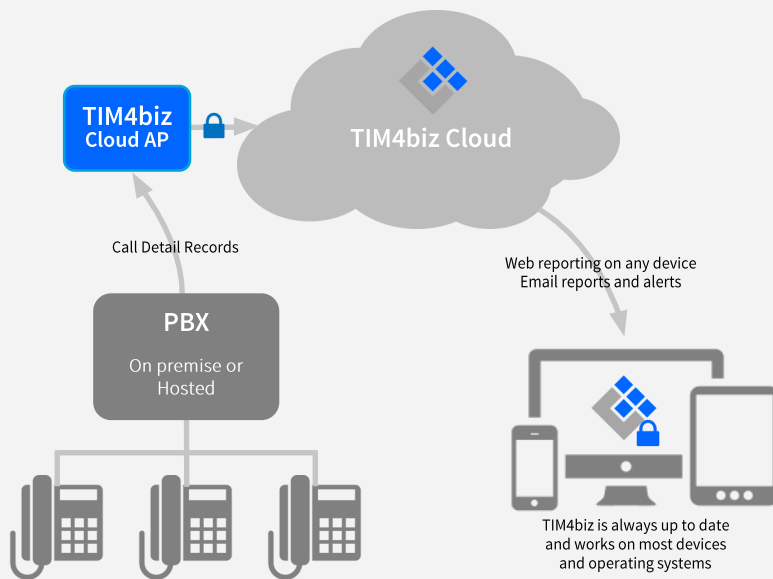
With over 100 reports TIM4biz can answer virtually any question you might have about your telecom usage and with a click of a button you can send that information to a colleague as text, CSV, Excel and more. TIM4biz can be easily customised to your specific needs within the application's web console

eliminating the need for costly consultants or upgrades.

Scalable

You'll never outgrow TIM4biz. The one application works with a small business and can scale right up to a large enterprise with multiple branches operating thousands of extensions.

How it works



TIM4biz is a pure Cloud based solution conceived from a clean design sheet and first released to the market in 2007. Back then there wasn't even a thing called "The Cloud".

TIM4biz is a pioneer and one of the global leaders and a trusted name in call accounting and analytics software and it's designed to be secure, reliable and maintenance free.

TIM4biz provides technical

support and we're happy to answer questions about your call accounting.

We are continually innovating and improving the system and because it's a pure cloud application you're always up to date with features and security.

The TIM4biz technical team takes the complexity of call accounting maintenance out of your hands giving you the maximum possible value and return on your investment.

Call Billing Option

If your business is a Hotel, Motel, Serviced Office, Hospital, Aged Care Facility or Retirement Village, then the TIM4biz billing module will generate professional looking phone bills in seconds.

Features include custom rate tables (buy & sell), group phones for serviced offices, auto bill generation, custom logo, add extra items such as

service and equipment rental fees.

Does your PMS phone interface cost more than the revenue it generates?

TIM4biz is a **non-PMS** solution which means it's ultra low cost and reliable. Most guests use mobile phones or VoIP apps to make calls.

Dashboards on the go



WHEN YOU'RE ON THE GO AND YOU NEED TO BE IN THE KNOW TAKE TIM4BIZ WITH YOU AND GET LIVE DASHBOARDS SUPER FAST ON YOUR APPLE OR ANDROID SMARTPHONE.

THE TIM4BIZ APP CAN BE DOWNLOADED FROM THE APPLE APP STORE OR GOOGLE PLAY.



Why choose TIM4biz

TIM4BIZ IS COMMITTED TO ITS STAFF, PARTNERS AND CUSTOMERS.

WE INVEST IN OUR TEAM AND WE PRIDE OURSELVES ON SERVICE DELIVERY.

WE VALUE YOUR PRIVACY AND THE INTEGRITY OF YOUR DATA IN OUR SERVERS.

TIM4BIZ'S ELEGANT DESIGN MEANS PROJECT GO LIVE ON-TIME WITH MINIMAL EFFORT AND COST. MANY SATISFIED CUSTOMERS TELL US HOW QUICKLY THEY MAKE A RETURN ON THEIR INVESTMENT.

TIM4BIZ IS EASY TO USE AND EASY TO LEARN AND REPORT AUTOMATION MEANS YOU SPEND MORE TIME ANALYSING THE DATA RATHER THAN TRYING TO GENERATE IT.



Call detail records collection options

All telephone systems (PBXs) generate a call detail records (CDRs also known as SMDR) for every telephone call the PBX handles.

The CDRs are outputted from the PBX via an IP connection and for older system CDRs are outputted via an RS232 serial port.

Call detail records are encrypted and sent securely to TIM4biz using a **Cloud AP** device installed in your communications rack.

The Cloud AP devices are very reliable and simple to deploy, and they use a web console for configuration.

We only require **OUTBOUND** access to the internet for the Cloud AP to communicate with TIM4biz.

Cloud AP options

- **Cloud APv** is a virtual machine (VM) using minimal resources. The Cloud APv supports the main VM platforms: VMware and Hyper-V.
- **Cloud AP series.** The Cloud AP hardware unit powered by Intel is built for 24/7 reliability. The unit can buffer calls if the internet connection is down. CDR from older systems can be received using an RS232-to-USB lead.



- **SFTP Direct**
Systems that support CDR transfer by SFTP can send calls directly to TIM4biz via the cloud

For more information please contact:
CommsPlus Distribution - www.commsplus.com.au
Phone: 03 9872 2999 | Email: sales@commsplus.com.au